



March 16, 2004

Mr. Dale Hardy Roberts
Executive Secretary -- Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Governors Office Building
200 Madison St.
Jefferson City, MO 65101

RECEIVED

MAR 18 2004

*Records
Public Service Commission*

Re: McLeodUSA Telecommunications Services, Inc.
Intrastate Interexchange Tariff, P.S.C. MO. No. 5
Filing No. JX-2004-1049, Replacement Sheet 50.1

Dear Mr. Roberts:

Enclosed for filing is an original and five copies of a Replacement Sheet to revisions to our McLeodUSA Telecommunications Services, Inc.'s ("McLeodUSA") Intrastate Interexchange Tariff P.S.C. MO No. 5, (Filing No. JX-2004-1049). Per discussion with Missouri Staff (Phil Garcia), McLeodUSA is replacing Sheet No. 50.1, which now notes that the effective date for the Account Handling Charge will be April 28, 2004.

Also enclosed is the language that will be included as a the bill messages for all residential and business customers in Missouri. The bill messages will begin running on March 21, 2004.

The tariff will retain an issue date of March 4, 2004 and an effective date of April 3, 2004. Please file stamp the extra copy and return it to me in the enclosed, self-addressed, stamped envelope. Thank you for your assistance in processing this filing. If there are any questions, please do not hesitate to call me at (319) 790-2250.

Sincerely,

Julia Redman-Carter
Regulatory Analyst

Enclosures



March 3, 2004

Mr. Dale Hardy Roberts
Executive Secretary -- Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Governors Office Building
200 Madison St.
Jefferson City, MO 65101

RECEIVED⁴
MAR 04 2004
Records
Public Service Commission

Re: McLeodUSA Telecommunications Services, Inc.
Intrastate Interexchange Tariff, P.S.C. MO. No. 5

Dear Mr. Roberts:

Enclosed for filing is an original and five copies of revisions to our McLeodUSA Telecommunications Services, Inc.'s ("McLeodUSA") Intrastate Interexchange Tariff P.S.C. MO No. 5. In this filing McLeodUSA is adding the Account Handling Charge (Sheet No 50.1). The Table of Contents (Sheet No. 9) was adjusted accordingly.

The tariff has an issue date of March 4, 2004 and an effective date of April 3, 2004. Please file stamp the extra copy and return it to me in the enclosed, self-addressed, stamped envelope. Thank you for your assistance in processing this filing. If there are any questions, please do not hesitate to call me at (319) 790-2250.

Sincerely,

Julia Redman-Carter
Regulatory Analyst

Enclosures

MO Business:

Account Handling Charge Implemented

Effective April 28, 2004 closed accounts with an outstanding credit balance that have been inactive for more than 120 days after canceling service will be subject to a \$30.00 Account Handling Charge when McLeodUSA attempts to contact the customer to return the credit balance. This charge will not be assessed more than twice a year. A Customer that verifies the accuracy of its billing address and notifies Customer Care of any address changes at 1-800-593-1177 should not be subject to the account handling charge.

MO Residential:

Account Handling Charge Implemented

Effective April 28, 2004 closed accounts with an outstanding credit balance that have been inactive for more than 120 days after canceling service will be subject to a \$30.00 Account Handling Charge when McLeodUSA attempts to contact the customer to return the credit balance. This charge will not be assessed more than twice a year. A Customer that verifies the accuracy of its billing address and notifies Customer Care of any address changes at 1-800-500-3453 should not be subject to the account handling charge.

TABLE OF CONTENTS (cont'd)

	<u>Page</u>
3.2 800 Services	43.1
3.3 Directory Assistance	44
3.3.1 Nature of Service	44
3.3.2 Availability	44
3.3.3 Maximum Number of Requests Per Call	44
3.3.4 Operator Limitations	44
3.3.5 Persons and Locations Exempt from DA Charges	44
3.4 Operator Services	45
3.5 Conference Calling Service	47
3.5.1 Standard Services	47
3.6 Calling Card	47
3.7 Promotional Offerings	48
3.8 Individual Case Basis (ICB)	48
3.9 Term and Volume Discounts	48
4.0 Rates and Charges	49
4.1 Nonrecurring Charges	49
4.1.1 Early Termination Charges	49
4.1.2 Third Party Vendor Charges	49
4.1.3 Reconnect Fee	49
4.1.4 Nonsufficient Funds Charge	49
4.1.5 PIC/LPIC Change Charge	49
4.1.6 Bill Copies	50
4.1.7 Service Charges	50
4.1.8 Account Handling Charge	50.1
4.2 Usage Rates	51

(N)

4.0 Rates and Charges (cont'd)

(N)

4.1 Nonrecurring Charges (cont'd)

4.1.8 Account Handling Charge

Account Handling Charge: \$30.00 for each subsequent attempt

Account Handling Charge is assessed to a customer's account for each McLeodUSA attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

The Account Handling Charge will be effective on and after April 28, 2004.

(N)

Issued: March 4, 2004

Effective: April 3, 2004

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406